

## Pets and Service Dogs

*Civida recognizes that pets can be an important member of people's households.*

### Pets in your Home

Tenants may have one pet with prior approval from Civida. Tenants can have:

- One dog with approval, or
- One cat with approval, or
- One fish tank up to a maximum size of 10 gallons with approval, or
- One domesticated bird with approval.

The pet must be under 50 cm (20") at the shoulder and less than 16 kgs (35lbs) at adult size. The pet must be spayed or neutered, licensed, and vaccinated.

A service dog is not considered a pet. Find out more about service dogs on the second page.

### Pet Application

Tenants must submit the Pet Application with the appropriate documentation and sign a pet addendum before moving a pet into your home. Applicants may submit this form with their application. The form is available on our website at [www.civida.ca](http://www.civida.ca).

Near Market and Mixed-Income housing tenants must pay a non-refundable pet deposit of \$150.00.

Pets are not permitted at Central Village.

Only cats are permitted at Sir Douglas Bader Tower.

### Restrictions

These animals are not allowed in Civida homes:

- Rodents
- Reptiles
- Excessively noisy or loud birds
- Snakes
- Spiders

Any animal that is deemed to be dangerous, vicious or non-domesticated is not permitted. These animals must be removed immediately.

### Tenant Responsibility

Tenants are responsible for:

- Any damage or injury their pet may cause.
- The behaviour of their pet at all times.
- Following City of Edmonton pet bylaws.
- Cleaning up after their pet.

### Failure to Report a Pet to Civida

Tenants who do not report a pet or who refuse to complete the appropriate forms will be asked to find a new home for their pet.

## Service Dogs

A service dog is a dog that has been trained and assessed for safety in public spaces and helps a person with specific tasks related to their disability.

Service dogs are not considered a pet. There are no breed restrictions on a qualified service dog but the service dog must have appropriate documentation to be recognized.

Tenants must complete the Service Dog Form with the qualification documents and sign a pet addendum for their service dog. Applicants may submit this form with their application. This form is available on our website at [www.civida.ca](http://www.civida.ca).

Tenants must submit a copy of their Service Dog ID card each time they are re-certified or at the time of the Annual Income Review, whichever is sooner.

## Qualifications

To be a qualified service dog under the *Service Dogs Act*, the dog must have:

- Graduated from a program that is accredited by Assistance Dogs International (ADI), or,
- Completed a program delivered by an organization identified on the Ministry's Qualified List, or
- Passed a test administered by an organization identified on the Ministry's Qualified List.

## Retired Service Dogs

Tenants who have a retired service dog can submit their most recent Service Dog Identification Card to have their dog continue to live with them.

## Service Dog in Training

Tenants who have a service dog-in-training must submit their training documents from an organization from the Ministry's Qualified List.

Approval of the service dog is conditional on submitting the Service Dog ID card once available.

If your dog does not receive certification under the *Service Dogs Act*, it will be considered a pet and must meet the pet requirements.

## Therapy and Emotional Support Animals

There are no regulated requirements for therapy or emotional support animals. These animals must meet the requirements for a service dog under the *Service Dogs Act* or be considered a pet and meet the pet requirements.

## Information about Service Dogs

For more information about service dogs and where to access the Ministry's Qualified List, check out the Government of Alberta's website [Service dogs in Alberta](#).