

Security and Safety

Civida takes the safety and security of our tenants seriously.

BUILDING ACCESS

- Do not let other people into the building as you enter or exit the building. If they are a resident, they will have their own key or fob to enter the building. If they have lost or forgot their keys or fob, they should contact their Site Manager or Civida at 780-420-6161.
- If someone is a guest, they should contact the person they are there to see via the intercom.
- If a delivery person requests access and you are not expecting a delivery, do not let them in.
- Get to know your neighbours – this makes it easier to identify strangers.
- Report suspicious activity to the Edmonton Police Service non-emergency line at 780-423-4567.

If you lose or forget your keys or fob, contact your site manager or Civida at 780-420-6161.

In the case of an emergency, call the Edmonton Police Services at 911.

CRIME FREE MULTI-HOUSING PROGRAM

All Civida buildings are part of the Edmonton Police Service Crime Free Multi-Housing Program. To be part of this program, all our buildings are inspected annually by the Edmonton Police Service. They will look for things such as community facilities to promote social interaction, secure access to the building, and good lighting on site. They will also suggest improvements.

Additionally, Civida organizes Safety Socials every three years. An Edmonton Police Service officer and a Civida representative will talk about crime prevention and the Crime Free Multi-Housing Program. These are fun events and a good way to meet your neighbours. As part of the Crime Free Multi-Housing program, tenants must sign an addendum to their lease. This addendum states that criminal activity is considered a substantial breach of their Residential Tenancy Agreement and the Residential Tenancies Act and can result in their eviction.

Civida also contracts with private security personnel who patrol all Civida buildings in the evenings and nights, seven days a week.