

Video Surveillance

Civida uses video surveillance or CCTV systems as part of its approach to creating secure environments for tenants and staff.

Video surveillance is authorized under the Freedom of Information and Protection of Privacy (FOIP) ACT Section 33(b), for the purposes of law enforcement.

Civida balances tenants' right to privacy and the need to ensure the safety and security of its communities. As part of our commitment to the safety and security of our buildings, Civida may place video surveillance equipment in public and common areas of owned and/or managed buildings, such as in entrances, stairwells and exterior grounds.

Civida will not place video surveillance equipment anywhere that tenants, staff and the public should reasonably expect privacy, such as but not limited to: directly in front of a tenant's door, in washrooms or in change rooms.

TENANT'S COVENANT

As part of the tenant's covenants under section 21 of the Residential Tenancies Act and through the Crime Free Multi Housing Addendum, tenants agree that they, any household members or guests will not perform illegal acts or carry on an illegal trade, business or occupation in the premises, the common areas or the property of which they form a part.

CRIME FREE MULTI HOUSING ADDENDUM

The Crime Free Multi Housing Addendum also serves as the tenant's written consent authorizing disclosure of their personal information in accordance with the FOIP Act for the purposes of determining if there has been a breach of the addendum, the residential tenancy agreement or the Residential Tenancies Act.

Recorded footage is considered a record of personal information. An individual who is the subject of the information has a right to access their personal information under section 6 of the FOIP Act. For more information, contact our FOIP Coordinator at FOIPcoordinator@civida.ca or at 780-420-6161.

REQUESTING VIDEO SURVEILLANCE FOOTAGE

Civida may disclose video surveillance footage to law enforcement personnel for the purposes of a law enforcement investigation under section 40(q) of the FOIP Act. All requests for surveillance camera footage shall be directed to the Security Manager and must comply with the FOIP Act.

Civida will ensure that access to video surveillance systems is controlled.